



Oxnard Police Department

251 South "C" Street, Oxnard, CA 93030
(805) 385-7600 or www.OxnardPD.org

Oxnard Police Resource Guide



*“Protecting our Community
with Exceptional Service.”*



Case #: _____

Date/Time: _____

Officer: _____





OXNARD POLICE DEPARTMENT CORE VALUES

We, as members of the Oxnard Police Department, are committed to the following Core Values in providing the people of Oxnard with personalized and effective service:

We Value Honesty and Integrity.

We Value the Cultural Diversity Within Our Community and Within Our Department.

We Value the Partnerships We Form With All Members Of Our Community.

We Value A Strong Work Ethic.

We Value A Reverence For All Laws.





Traffic & Reports

How can I get my vehicle out of impound?

If your vehicle has been impounded, you must come to the Oxnard Police Department to obtain a vehicle release form before the tow company can release your vehicle. You also:

- Must be the registered owner (With photo ID) and a licensed driver (With photo ID) present if the registered owner is unlicensed, and current vehicle registration
- Fees are due at the time of your appointment and will be assessed depending on the circumstances. If paying cash you will need to have exact change

How do I obtain a copy of my report?

- Please include your valid government-issued photo identification (Picture by phone is acceptable)
- Provide a description of your request and a report number if available
- Including as much information as possible will speed up your request
- By Email: Send requests to Public.Request@oxnardpd.org

How can I request a traffic hearing?

If you wish to have a traffic hearing, or have questions regarding your traffic accident, you can call the Oxnard Traffic Investigator at [\(805\)385-7750](tel:8053857750).

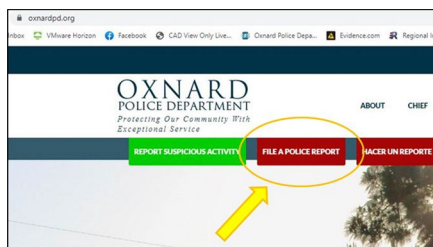
Investigations Unit

If you have already filed a police report with the Oxnard Police Department, you may dial [\(805\) 385-7605](tel:8053857605) to speak to your assigned Detective or to check the status of your case

COPLOGIC: Online reporting Welcome to the Oxnard Police Department Citizens Online Police Reporting System. Using this online citizen police report system allows you to submit a report immediately and print a copy of the police report for free. This reporting system is offered in both English and Spanish for property crimes with a value *under* \$950 for Check Fraud, Theft, Vandalism, and Lost Property. You can also report Fraud, Child Custody, Harassing Phone Calls and Non-Injury Accidents

If you can answer "yes" to all of the questions below, you can file your report through CopLogic.

- This is not an Emergency?
- This incident occurred within the Oxnard Police Department City limits?
- There are No Known suspects?
- This did not occur on a State Freeway?





Fraud/ID Theft

WHAT TO DO IF YOU ARE A VICTIM OF IDENTITY THEFT:

1. Take Care of Your Identity/Credit Issues:

- Use the step-by-step recovery plan at www.identitytheft.gov.
- Accumulate all of the paperwork showing that you have been a victim.
- Keep a logbook of the names, addresses and phone numbers of contacts that you have made regarding this issue.
- Contact banks for your existing accounts with banks, credit card issuers, etc. and secure them as needed.
- Contact all creditors where fraud has occurred informing them that you are a victim of identity theft.

2. Crime Reporting:

- Contact your local police agency and make a report as a victim of identity theft.
- Obtain a copy of the police report pursuant to Penal Code Section 530.6.
- Contact the Department of Justice if you wish to be included in their database of identity theft victims pursuant to Penal Code Section 530.7 at www.ic3.gov and www.ftc.gov.
- Notify your local DMV office to put an alert on your Driver's License or to report the use of your license number.
- Get a copy of any credit application or bank account that was fraudulently filed or opened in your name by the unauthorized person, free of charge, pursuant to Penal Code Section 530.8.
- Ask the three credit bureaus for the name, address and phone number of companies granting credit in your name.

VARIOUS WEB SITES FOR ADDITIONAL INFORMATION:

- For an identity theft "Survival Kit": www.identitytheft.gov, www.idtheftcenter.org or [\(888\) 400-5530](tel:8884005530).
- Federal Bureau of Investigation (FBI): www.ic3.gov
- Federal Trade Commission (FTC): www.ftc.gov
- Internal Revenue Service (IRS) for tax payer fraud: www.irs.gov/uac/taxpayer-guide-to-identity-theft
- California Franchise Tax Board (FTB): www.ftb.ca.gov/help/scams/identity-theft.html
- Internal Revenue Service (IRS) for scams: www.treasury.gov/tigta/contact_report_scam.shtml
- United States Postal Inspection Service (USPIS): ehome.uspis.gov/mailtheft/idtheft.aspx
- Social Security Administration: www.ssa.gov
- If you discover that you have become a victim of DL or ID card fraud, immediately contact your local DMV to report the misuse. For an appointment call [1-800-777-0133](tel:18007770133) or e-mail your inquiry to difraud@dmv.ca.gov.

Missing Persons

How to File a Missing Person Report

If someone's whereabouts are unknown, call the police department to report them missing. **There is no minimum time requirement.** Missing persons include children, runaways, adults, and children illegally taken by a parent or family member. At-risk missing persons include persons missing or in need of medical attention, the mentally impaired, persons with no pattern of running away, or a victim of parental abduction.

When a child is being wrongfully withheld or concealed from a person with a right of custody, the District Attorney's Child Abduction and Recovery Unit seeks to act on behalf of the court to assist in the enforcement of custody and visitation orders. Wrongfully concealing or withholding a child from someone with a right to custody or visitation can be a felony; however, in most cases, the Child Recovery Unit will attempt to facilitate voluntary compliance with court orders, including the return of the child to the jurisdiction where the child was wrongfully removed from, regardless of where that may be. There are also specific provisions that apply to international cases.

For more information and assistance from the District Attorney's Child Recovery Unit by telephone, please call [\(805\) 662-1755](tel:(805)662-1755). If a child is missing or believed to have been abducted by a stranger, immediately call 911.

Keep the police department updated on any new leads or information regarding the missing person. Find out information about the status of a missing person investigation by calling the Oxnard Police Department Missing Persons Unit at [\(805\) 385-7646](tel:(805)385-7646).

If the Missing Person is Found

It is very important to contact the law enforcement agency handling the case so that follow-up can be completed and the case can be closed.





Family Protection Unit

SEXUAL ASSAULT

This investigative unit covers sex crimes (adult and child), physical child abuse, child fatalities, physical elder abuse, domestic violence, missing persons, and sex offender registrations.

WHAT TO DO IF YOU OR YOUR CHILD ARE A SURVIVOR OF A SEXUAL ASSAULT

If you or your child is a survivor of sexual assault, go to a place you feel safe to report the incident as soon as possible. The Oxnard Police Department can be contacted at 911 in cases of emergency or at [\(805\) 385-7740](tel:8053857740) for non-emergency situations.

Time is critical for the collection and preservation of evidence. Please do not bathe, use sanitary products, change your clothes, use the bathroom, or touch anything the suspect may have touched. If you do not want to contact the police, you can get assistance by calling the Coalition for Family Harmony's 24-hour bilingual hotline at [\(800\) 300-2181](tel:8003002181).

As a survivor of sexual assault, you have the right to have an advocate and/or support person of your choice accompany you during the interview and if applicable, a forensic medical examination. The examination will be performed at an undisclosed location.

24-HOUR CRISIS LINES

The Coalition Sexual Assault bilingual Hotline [\(800\) 300-2181](tel:8003002181)
Interface [\(800\) 636-6738](tel:8006366738)

AFTERCARE/FOLLOW-UP COUNSELING

Family Justice Center [\(805\) 654-3622](tel:8056543622)
Coalition for Family Harmony [\(805\) 983-6014](tel:8059836014)
Interface [\(805\) 485-6114](tel:8054856114)
Children's and Family Services [\(805\) 654-3200](tel:8056543200)

SEXUAL ASSAULT SURVIVORS' BILL OF RIGHTS

California Penal Code 680.2

You have a 24-hour confidential sexual assault counselor (victim advocate) or other support person(s) with you during any exam or interview. You have rights. You have the right to get answers, the right to information, and a right to know. This card explains key rights, options, and helpful resources.

You can ask for a Court Order to protect you. For protection from the attacker right away, ask a law enforcement officer for an Emergency Protective Order. » Learn about Civil Protection Orders at www.courts.ca.gov/1260.htm.



DOMESTIC VIOLENCE

In accordance with Section 13701 of the Penal Code, the Oxnard Police Department hereby provides the following information to the victims of domestic violence. For further information about domestic violence shelters or domestic violence victim services (counseling, restraining order information), contact:

THE FAMILY JUSTICE CENTER	(805) 654-3622
COALITION FOR FAMILY HARMONY	(805) 983-6014
INTERFACE CHILDREN AND FAMILY SERVICES	(800) 636-6738
INFORMATION AND REFERRAL SERVICES	2-1-1

As a survivor of Domestic Violence, you have the right to have an advocate and/or support person of your choice accompany you during the interview.

1. A victim of domestic violence can ask the District Attorney to file a criminal complaint (in misdemeanor cases only).
2. A victim of domestic violence has the right to go to the Superior Court and file a petition requesting any of the following orders for relief:
 - a. An order restraining the attacker from abusing the victim and other family members.
 - b. An order directing the attacker to leave the household.
 - c. An order preventing the attacker from entering the residence, school, business or place of employment of the victim.
 - d. An order awarding the victim or the other parent custody or visitation with a minor child or children.
 - e. An order restraining the attacker from molesting or interfering with minor children in the custody of the victim.
 - f. An order directing the party not granted custody to pay support of minor children, if that party has a legal obligation to do so.
 - g. An order directing the defendant to make specified debit payments coming due while the order is in effect.
 - h. An order directing that either or both parties participate in counseling.

3. A victim of domestic violence has the right to file a civil suit for losses suffered as a result of the abuse, including medical expenses, loss of earnings and other expenses for injuries sustained and damage to property and any other related expenses incurred by the victim or any agency that shelters the victim.

4. *Attention Victims of Strangulation: Strangulation may cause internal injuries. You are encouraged to seek medical attention immediately regarding this type of injury.*



Victims' Bill of Rights/"Marsy's Rights"

On November 4, 2008, the People of the State of California approved Proposition 9, the Victims' Bill of Rights Act of 2008: Marsy's Law. This measure amended the California Constitution to provide additional rights to victims. This card contains specific sections of the Victims' Bill of Rights and resources. Crime victims may obtain additional information regarding Marsy's Law and local Victim Witness Assistance Center information by contacting the Attorney General's Victim Services Unit at [\(877\) 433-9069](tel:8774339069).

A 'victim' is defined under the California Constitution as "a person who suffers direct or threatened physical, psychological, or financial harm as a result of the commission or attempted commission of a crime or delinquent act. The term 'victim' also includes the person's spouse, parents, children, siblings, or guardian, and includes a lawful representative of a crime victim who is deceased, a minor, or physically or psychologically incapacitated. The term 'victim' does not include a person in custody for an offense, the accused, or a person whom the court finds would not act in the best interests of a minor victim." (Cal. Const., art. I, § 28(e).)

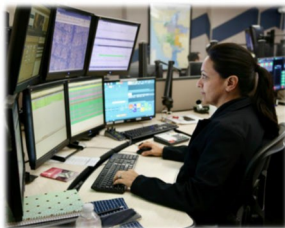
Marsy's Law significantly expands the rights of victims in California. Under Marsy's Law, the California Constitution article I, § 28, section (b) now provides victims with the following enumerated rights:

1. To be treated with fairness and respect for his or her privacy and dignity, and to be free from intimidation, harassment, and abuse, throughout the criminal or juvenile justice process.
2. To be reasonably protected from the defendant and persons acting on behalf of the defendant.
3. To have the safety of the victim and the victim's family considered in fixing the amount of bail and release conditions for the defendant.
4. To prevent the disclosure of confidential information or records to the defendant, the defendant's attorney, or any other person acting on behalf of the defendant, which could be used to locate or harass the victim or the victim's family or which disclose confidential communications made in the course of medical or counseling treatment, or which are otherwise privileged or confidential by law.
5. To refuse an interview, deposition, or discovery request by the defendant, the defendant's attorney, or any other person acting on behalf of the defendant, and to set reasonable conditions on the conduct of any such interview to which the victim consents.
6. To reasonable notice of and to reasonably confer with the prosecuting agency, upon request, regarding, the arrest of the defendant if known by the prosecutor, the charges filed, the determination whether to extradite the defendant, and, upon request, to be notified of and informed before any pretrial disposition of the case.
7. To reasonable notice of all public proceedings, including delinquency proceedings, upon request, at which the defendant and the prosecutor are entitled to be present and of all parole or other post-conviction release proceedings, and to be present at all such proceedings.
8. To be heard, upon request, at any proceeding, including any delinquency proceeding, involving a post-arrest release decision, plea, sentencing, post-conviction release decision, or any proceeding in which a right of the victim is at issue.



Victims' Bill of Rights/"Marsy's Rights"

9. To a speedy trial and a prompt and final conclusion of the case and any related post-judgment proceedings.
10. To provide information to a probation department official conducting a presentence investigation concerning the impact of the offense on the victim and the victim's family and any sentencing recommendations before the sentencing of the defendant.
11. To receive, upon request, the pre-sentence report when available to the defendant, except for those portions made confidential by law.
12. To be informed, upon request, of the conviction, sentence, place and time of incarceration, or other disposition of the defendant, the scheduled release date of the defendant, and the release of or the escape by the defendant from custody.
13. To restitution.
 - A. It is the unequivocal intention of the People of the State of California that all persons who suffer losses as a result of criminal activity shall have the right to seek and secure restitution from the persons convicted of the crimes causing the losses they suffer.
 - B. Restitution shall be ordered from the convicted wrongdoer in every case, regardless of the sentence or disposition imposed, in which a crime victim suffers a loss.
 - C. All monetary payments, monies, and property collected from any person who has been ordered to make restitution shall be first applied to pay the amounts ordered as restitution to the victim.
14. To the prompt return of property when no longer needed as evidence.
15. To be informed of all parole procedures, to participate in the parole process, to provide information to the parole authority to be considered before the parole of the offender, and to be notified, upon request, of the parole or other release of the offender.
16. To have the safety of the victim, the victim's family, and the general public considered before any parole or other post-judgment release decision is made.
17. To be informed of the rights enumerated in paragraphs (1) through (16).



Oxnard PD Interfaith Council Members

All Saints Episcopal Church
Priest Melissa Campbell-Langdell
144 South C Street, Oxnard, CA. 93030
[\(805\) 483-2347](tel:8054832347)

Website: www.allsantos.org
All Saints Episcopal Church offers worship services on Sunday and mid-week, a food pantry Friday from 12-2 PM and Sunday dinner at 4:30 PM. The church also hosts 12-step groups, other associated support groups as well as prayer/emotional support as appropriate and referrals to counseling centers.

Ventura County Interfaith Community
Tim Helton
3482 East Barca Street, Camarillo, CA. 93010
[\(805\) 231-6986](tel:8052316986)
Website: <https://vcic.info>
Email: tim@timhelton.com
Ventura County Interfaith Community promotes interfaith dialogue.

Centro Cristiano Familiar de Oxnard/Assemblies of God
Pastor Fermin Hernandez
1544 Wolff Street, Oxnard, CA. 93033
[\(805\) 407-6181](tel:8054076181)
Email: pastorferminhernandez@gmail.com
Centro Cristiano Familiar de Oxnard/Assemblies of God provides resources for the whole family. Resources include parenting classes (Parent Project), support groups for men and women, substance abuse recovery groups (Celebrate Recovery), marriage counseling, Royal Rangers and teen to teen youth mentoring.

Revive Community Church
Adam Lopez, Community Liaison at Oxnard Revival Center
2640 Alvarado Street, Oxnard, CA. 93036
[\(805\) 485-4787](tel:8054854787)
Website: www.GO2Revive.com
Email: alopez@go2revive.com
Revive Community Church provides counseling, group sessions, mentoring, coaching, spiritual guidance, support groups, monetary support, clothing, food and blankets.





Oxnard PD Interfaith Council Members

Our Lady of Guadalupe Church
Priest Celso Marquez
500 North Juanita Avenue, Oxnard, CA. 93030
[\(805\) 483-0987](tel:(805)483-0987)

Website: www.olgoxnard.org

Aside from church services, Our Lady of Guadalupe Church provides food assistance every third Thursday of the month.

Chabad of Oxnard Jewish Center
Rabbi Dov Muchnik
112 Los Altos, Street, Oxnard, CA. 93035
[\(805\) 382-4770](tel:(805)382-4770)

Website: www.ChabadofOxnard.com

Email: ChabadofOxnard@gmail.com

The Chabad of Oxnard Jewish Center provides Jewish religious services, educational programs, social activities and crisis intervention.

Calvary Chapel of Oxnard
Pastor Lance Ralston
2001 Eastman Avenue, Oxnard, CA. 93030
[\(805\) 485-0111](tel:(805)485-0111)

Website: www.calvaryoxnard.org

Email: info@calvaryoxnard.org

Calvary of Oxnard provides pastoral services, grief share and embrace grace (pregnancy support).

Bethel AME Church
Pastor Benjamin Thomas, Jr.
855 South F Street, Oxnard, CA. 93030
[\(805\) 486-6477](tel:(805)486-6477)

Website: betheloxnardchurch.com

Email: bethame11@verizon.net

Bethel AME Church provides food pantry, counseling referrals, and housing referrals.



Contact Information to Know

CITY OF OXNARD

- Oxnard Police Department
 - Emergency 9-1-1
 - Non-emergency [\(805\) 385-7740](tel:(805)385-7740)
 - Records [\(805\) 385-7600](tel:(805)385-7600)
 - Graffiti Hotline [\(805\) 385-8010](tel:(805)385-8010)
 - Gun and Gang Hotline [\(805\) 982-7043](tel:(805)982-7043)
 - Abandoned Vehicles [\(805\) 982-7001](tel:(805)982-7001)

To report anonymously: Call the Violent Crimes Hotline at [\(805\) 982-7070](tel:(805)982-7070) or [\(805\) 486-8362](tel:(805)486-8362).

- Website www.OxnardPD.org
- Facebook Page www.Facebook.com/OxnardPD
- Nextdoor.com www.Nextdoor.com
- Online Crime Reporting www.OxnardPD.org
- Instagram & Twitter [@OxnardPolice](https://www.instagram.com/OxnardPolice)
- Suspicious Activity www.sar.oxnardpd.org
- Oxnard 311 www.oxnard.org/your-service-connection

CITY DEPARTMENTS

- Animal Control - Complaints [\(805\) 385-7640](tel:(805)385-7640)
- Animal Control - Emergencies [\(805\) 385-7786](tel:(805)385-7786)
- City Council [\(805\) 385-7430](tel:(805)385-7430)
- City Council Agenda [\(805\) 385-7803](tel:(805)385-7803)
- City Manager [\(805\) 385-7430](tel:(805)385-7430)
- City Mayor [\(805\) 385-8017](tel:(805)385-8017)
- Code Compliance [\(805\) 385-7940](tel:(805)385-7940)
- Disaster Preparedness [\(805\) 385-7717](tel:(805)385-7717)
- Graffiti Hotline [\(805\) 385-8010](tel:(805)385-8010)
- Neighborhood Councils [\(805\) 385-7424](tel:(805)385-7424)
- Parks [\(805\) 385-7950](tel:(805)385-7950)
- Public Works Call Center [\(805\) 385-8136](tel:(805)385-8136)
- Recreation Programs [\(805\) 385-7995](tel:(805)385-7995)
- Refuse Service Problems [\(805\) 385-8060](tel:(805)385-8060)
- Sewer Service Problems [\(805\) 488-3517](tel:(805)488-3517)
- Street Maintenance [\(805\) 385-8051](tel:(805)385-8051)
- Traffic Signals [\(805\) 385-8051](tel:(805)385-8051)
- Tree Trimming [\(805\) 385-7950](tel:(805)385-7950)
- Water Service Problems [\(805\) 385-8136](tel:(805)385-8136)
- Southern California Edison Outage Mobile Applications:
 - Apple App Store Link: apps.apple.com/us/app/sce-outages/id553317645
 - Google Play Store Link: play.google.com/store/apps/details?id=com.sce.mysce



Contact Information to Know

NATIONAL

- National Missing and Unidentified Persons System www.namus.gov
- National Center for Missing Adults www.lbth.org
- National Center for Missing & Exploited Children www.missingkids.com
- National Human Trafficking Hotline [\(888\) 373-7888](tel:(888)373-7888)
- US Department of Labor Human Trafficking [\(714\) 418-8620](tel:(714)418-8620)

NAVAL BASE VENTURA COUNTY

- For Victims of Sexual Assault (24/7 Response):
 - NBVC SARC [\(805\) 207-5309](tel:(805)207-5309)
 - NBVC Victim Advocate [\(805\) 746-1538](tel:(805)746-1538)
 - NBVC Unit Victim Advocate [\(805\) 218-9370](tel:(805)218-9370)
- For Victims of Domestic and Intimate Partner Violence:
 - NBVC Family Advocacy Program [\(805\) 982-5037](tel:(805)982-5037)

STATE OF CALIFORNIA

- California Department of Corrections and Rehabilitation: [\(877\) 256-6877](tel:(877)256-6877)
- Victims of Crime Resource Center Mobile Applications:
 - Apple App Store Link: apps.apple.com/us/app/victims-crime-resourcecenter/id1058044785
 - Google Play Store Link: play.google.com/store/apps/details?id=com.jointmedias.vcrc

COUNTY OF VENTURA

- Lighthouse for Women and Children [\(805\) 385-7200](tel:(805)385-7200)
- The Coalition for Family Harmony [\(800\) 300-2181](tel:(800)300-2181)
- Interface Children and Family Services [\(800\) 636-6738](tel:(800)636-6738)
- Ventura County Logrando Bienestar [\(805\) 973-5220](tel:(805)973-5220)
- The Salvation Army [\(805\) 483-9235](tel:(805)483-9235)
- VC District Attorney's Crime Victims' Assistance Unit [\(805\) 654-3622](tel:(805)654-3622)
- VC District Attorney's Office, East County Office [\(805\) 306-7930](tel:(805)306-7930)
- Ventura County District Attorney's Office [\(805\) 654-2500](tel:(805)654-2500)
- Ventura County Probation Agency [\(805\) 654-2106](tel:(805)654-2106)
- Ventura County Superior Court Website www.ventura.courts.ca.gov
- Ventura County Main Jail [\(805\) 654-3335](tel:(805)654-3335) or www.venturasheriff.org/inmate-information
- General Referrals 2-1-1 or www.211ventura.org
- Victims of Crime Restitution: Victim Compensation and Gov't Claims Board [\(800\) 777-9229](tel:(800)777-9229) or www.victimcompensation.ca.gov
- Ventura County Crime Stoppers [\(800\) 222-8477](tel:(800)222-8477) or www.venturacountycrimestoppers.org
- Forever Found 24/7 REACH Response Hotline (Call or Text) [\(805\) 261-1212](tel:(805)261-1212) or www.foureverfound.org/youth-referrals



Oxnard Police 9-1-1 or (805) 385-7600

OXNARD POLICE DEPARTMENT



JOIN THE TEAM

APPLY TODAY @ WWW.JOINOXNARDPD.COM



O X N A R D P D



Questions? Call 805-385-8300



COALITION
FOR FAMILY HARMONY



INTERFACE
CHILDREN & FAMILY SERVICES

Logrando Bienestar

ACHIEVING WELL-BEING

VENTURA COUNTY

BEHAVIORAL HEALTH

A Department of Ventura County Health Care Agency





Oxnard Police Department
Explorer Post #9286
Provides an opportunity for youths to experience firsthand what it takes to get started in a challenging law enforcement career. Exploring provides the law enforcement profession an opportunity to further an investment in its own future through constructive relationships with young adults contemplating a career in the field of criminal justice.

Explorer Post #9286

APPLY NOW!
Minimum Requirements:
1. Have good moral character with no arrest or conviction records for serious offenses or multiple minor offenses.
2. Submit to a thorough background investigation.
3. Have parental approval if the Explorer is a minor.
4. Be of good mental/physical health.
5. Have and maintain at minimum a 2.5 GPA in school.

EXPLORER

Visit www.OxnardPD.org or www.opdexplorers.com for more details.



For further information visit www.OxnardPD.org